REMARKS

I. Status of the Claims

Claims 1-27 are currently pending in the Application. Claims 1, 7, 11, and 16 are in

independent format.

The present Response is intended to be fully responsive to the objections and rejections

raised by the Examiner and is believed to place the application in condition for allowance.

Further, the Applicant does not concede any of the Examiner's objections, rejections, or

comments not particularly addressed. Favorable reconsideration and allowance of the

application is respectfully requested.

II. Responses to Claim Rejections

The Examiner rejected Claims 1-14 and 16-19 under 35 U.S.C. § 102(e) as being

anticipated by U.S. Patent Application Publication No. 2005/0043065 ("Bekanich"). The

Examiner also rejected claim 15 under 35 U.S.C. § 103(a) as being unpatentable over Bekanich

in view of EP1028578 ("Henderson"). Without addressing the merits of the Examiner's

rejections, which are not conceded, Applicant notes that it has amended each independent claim

1, 7, 11, and 16 to recite "wherein the record of the call and the categorization of the call are

["transmitted" in claim 1 or "sent" in claims 7, 11, and 16] via an HTTP POST message." In

view of the amended claims, Applicant believes that Bekanich, either alone or in combination

with Henderson, does not disclose, teach, or suggest sending or transmitting the record of a call

or the categorization of a call via an HTTP POST message, as recited in independent claims 1, 7,

11, and 16.

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Because claims 2-6, 8-10, 12-15, and 17-19 depend from claims 1, 7, 11, and 16 and

include all of the limitations of claims of claims 1, 7, 11, and 16, these claims distinguish

Bekanich, either alone or in combination with Henderson, for the same reasons discussed above

with regard to claims 1, 7, 11, and 16. Applicant respectfully requests that the Examiner

withdraw the rejections of these claims.

CONCLUSION

In light of the above amendments and remarks, Applicant submits that the present

application is in condition for allowance and respectfully requests notice to this effect. The

Examiner is requested to contact Applicant's representative below at (312) 913-0001 if any

questions arise or if he may be of assistance to the Examiner.

Respectfully submitted,

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